

PRODUCT SAFETY RECALL



14 piece Sand Castle Building Set Keycode: 42975724

Note 2/12/2025: this is not a new product recall. The recall of this product was published on 15 November 2025. The notice has been revised to remove three products from recall as set out in separate notice.

Defect: The product is being recalled because the sand may include asbestos, which is a prohibited substance in New Zealand.

Hazard: The product may cause a risk to health as asbestos has been detected in some samples after laboratory testing.

The release of respirable asbestos fibres is unlikely to occur in its current state, unless the sand is processed by mechanical means such as crushing or pulverising. The risk that any asbestos found, that is likely to be airborne or fine enough for inhalation, is low.

What to do: Stop using the products immediately.

- Follow the specialist advice on safe containment, removal and disposal for::
- Households/individuals from Health NZ here [Asbestos in sand](#)
- Educational facilities from Ministry of Education here [Asbestos in coloured sand - Ministry of Education](#)
- Other workplaces from WorkSafe here [Asbestos in coloured sand | WorkSafe](#)

Contact Kmart Customer service for refund options, if you've incurred losses (e.g. PPE or disposal costs), you need to submit the claim with receipts as evidence of expense for review and assessment under the [Consumer Guarantees Act](#).

If anyone has used these products, there is no need for urgent medical attention. You can call Healthline free anytime on 0800 611 116 anytime to discuss any health concerns you may have. Healthline can advise if you, a child or a family member needs to see a healthcare professional for review.

Contact Details: For more information, please contact Kmart Customer Service:
Phone: 0800 945 995 Monday - Friday, 9.00am - 8.00pm; Saturday 9am-7pm
Online: <https://www.kmart.co.nz/contact-us/>

See recalls.govt.nz for
New Zealand product recall Information